

# CONTIKI SPM

## SUPPLIER PERFORMANCE MANAGEMENT

**Contiki Supplier Performance Management (SPM)** is a business collaboration tool that enables the supply chain organization to contribute in performing supplier performance assessments evaluations and to record these evaluations into a corporate database. Scoring metrics can be of any type, including quality, compliance, skills, support, HSE, ethics, abuse of child labor etc. Historical assessments are aggregated into a Supplier's Performance Scorecard. This gives procurement professionals an unparalleled insight into every quality aspects of your supplier network and will allow you to reduce risks by better judging who you should trust when awarding new contracts.

**Contiki SPM** automatically retrieves information about your Suppliers, associated Contracts and Purchase Orders from **Contiki ECM** and your ERP-system. A Supplier Performance Scorecard is illustrated to the right provides an overall performance assessment, also highlighting the most recent evaluations performed on this Supplier and by whom.

The screenshot displays the Contiki SPM interface in a Windows Internet Explorer browser. The page title is 'SMT Supplier - Windows Internet Explorer'. The URL is 'http://contikisalesen/CCS/smt/Vendor.aspx?id=1'. The user is logged in as 'Hjorth-Johansen, Christian' with a 'Log out' link. The page shows a search for 'WILCO' with a 'Merge into this' button. The supplier details include: Code: 556573-2152, Name: Awilco, City: (blank), Country: - All Countries -, DUNS Code: (blank), ERP Locked: , SMT Locked: , Under follow-up: , Status: Active, Overall performance: ■, Alerts: ■. Below this is a navigation menu with tabs: Summary, Registration, Pre-qualification, Commercial perf., Other perf., Documents, Comments, Address, Product groups. The 'Commercial Performance' section shows a table of assessments.

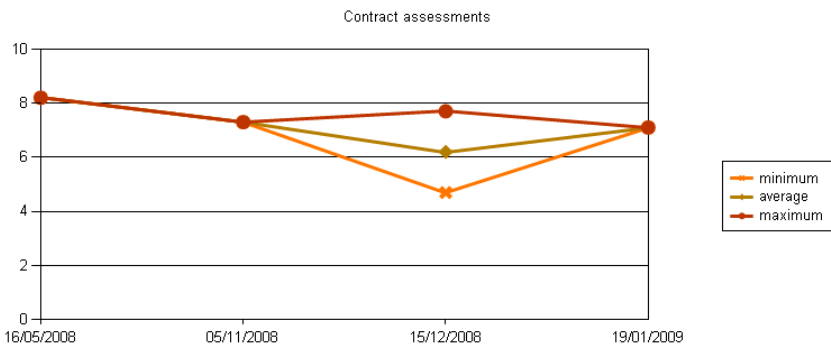
Contract start date	Contract no.	Contract flag	Assessment date	Assessment owner	Assessment flag
09/04/2008	46000000055	<span style="color: green;">■</span>	19/01/2009	VME Administrator	<span style="color: green;">■</span>
15/09/2009	46000000059	<span style="color: yellow;">■</span>	15/12/2008	Saraste, Daniel	<span style="color: green;">■</span>
09/10/2006	SWE-011	<span style="color: green;">■</span>	05/11/2008	VME Administrator	<span style="color: green;">■</span>

## Key functions

- Supplier Performance Scorecards
- Supplier Evaluation and Pre-qualification
- Contract Commercial Evaluations
- Purchase Order Evaluations
- View Order Details
- Flexible Matrices configuration
- Supports multiple evaluations templates
- Automatic import of Purchase Orders
- Merge Suppliers
- Integrated with Contiki or as a Stand-alone solution
- WEB-based

Post contract evaluation (Hjorth-Johansen, Christian)			
Criterion	Max value	Score	Comment
Delivered on time	10	<input type="text"/>	<input type="text"/>
Delivered within budget	10	<input type="text"/>	<input type="text"/>
Quality according to specification	10	<input type="text"/>	<input type="text"/>

Evaluation and scoring with **Contiki SPM** is easy and straight forward.



Analyze Supplier Performance statistics over time in a Web browser at any time

### Key Benefits with **Contiki SPM**:

- Collect and share performance data of your supplier network with your supply chain organization.
- Optimize your supplier portfolio to become more efficient in your purchasing and strategic sourcing.
- Drive continuous improvement of Supplier Performance with your suppliers
- Establish and maintain sustainable Supplier relationships.
- Drive down Supplier Performance Risk.
- Increase your company's Profits.

**CMA Contiki** has developed Enterprise Contract Management (ECM) solutions since 1989. Our customer list boasts some of the biggest names from a wide range of industries including Oil & Gas, Banking, Finance, Pharmaceutical, Telecoms, Engineering, Transportation, Energy, Utilities and Public Sector. Contiki ECM suite gives companies the ability to take full control of every aspect of the contract lifecycle right across their entire contract portfolio. At present the CMA Contiki ECM Suite is being used by hundreds of contract management professionals to add value to companies in over 70 countries.



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